

# Headliner

Neutron Devices Department - Largo, Florida  
An Equal Opportunity Employer

85-45

Friday

October 11, 1985

## Perspective on quality

'...our primary concern...'  
Nathaniel Golden, Jr., Security Inspector

'...the necessary element for job security...'  
Mary Ellen Peterson, Secretary

'...the best that a product can be...'  
Linda Scott, Key Operator

'To me, quality means identifying the best people available to fill current and future needs of GE...'  
Mark Streifer, Specialist, Professional Placement

'...quality is excellence...'  
Daisy Best, Technical Information Coordinator

'...doing the best job you can do with the materials you have on hand...'  
Lydia Massari, Offset-Dup-Machine Operator

'...striving for perfection...'  
Carlton Daniels, Inspector Tester

'...timeliness, accuracy and productivity...'  
Rhonda Allen, Buyer

'...has to be built into the product...'  
Lorraine Cook, Key Operator

'...just good workmanship...'  
Larry Barne, Metalize Operator

'...fine work, the best, the most important thing...'  
Shirley Moran, Metalize Operator

## and what our EMPLOYEES say

'...doing the best you can do then just a little bit more...'  
Scarlett Meyer, Process Control Operator

'...competent workmanship and proven performance...'  
Jeff Oakley, Environmental Tester

'...always doing over and above what is required...'  
Jan Scott, Metalize Operator

'...making sure it was built the way it was designed...'  
Steve Hart, Inspector/Tester

'...satisfying your customer with a product that meets or exceeds their expectations and is competitively priced in the marketplace...'  
Bob Peterson, Manager  
Quality Control Operation

'...on the floor, quality is number 1...'  
Ray Thornton, Foreman, Sub Asm. Test & Insp.

## Employee actions back up quality quotes

The Pinellas Plant has demonstrated a solid commitment to quality over the years. This was once again exemplified during last month's Quality Acceptance Survey (QAS 3.0) done by the Pinellas Area Office of the Department of Energy. (DOE) -- three areas of the Pinellas Plant earned EXCELLENT ratings for their work.

Of this rating, Bob Peterson, manager, quality control operation, remarked, 'An excellent rating requires a concerted effort by all the people involved in the manufacturing and quality functions associated with the product. It is a good reflection on the total production process.'

This QAS 3.0 is one of three surveys that DOE uses to audit and to determine how we are performing to our quality requirements. The purpose of this particular audit is to determine the adequacy of our quality control operations and designated manufacturing processes to produce acceptable material.

In September's QAS 3.0, second shift operations' process and controls were rated as EXCELLENT. The machine shop, sinter furnace, ceramic machine shop, final test, plating, thermal battery dry room, See QUALITY page two



Les Bower, specialist - fire protection, instructs Glen Roubik, product evaluation engineer, in the safe operation of a dry chemical fire extinguisher as Glen douses a flammable liquid fire outside NDD's burn building. Glen was one of 25 employees from the CPE lab who ventured out to the burn building Tuesday, Oct. 8, under the direction of their safety monitor, Brian Congleton, sr. technician - electronics.

See story page three

## Second foremen/ supervisor sounding board meeting held at NDD



Shirley Cheatham, manager, personnel relations, fields questions from foremen and supervisors about tardiness and absenteeism at a sounding board meeting.

About 25 foremen and supervisors joined Shirley Cheatham, manager, personnel relations, in the second foremen/supervisor sounding board session recently. This sounding board concept was put into action last month as a way to surface employees' concerns about issues that affect them and provide information on business issues, benefits, etc. that affect all of us. Its purpose is to improve and stimulate two-way communication at NDD.

Of last month's meeting, Shirley said, 'information surfaced during that meeting which enabled us to identify subject areas that needed attention and in many cases improvements have already been accomplished. For example, actions are already underway to provide assistance in areas of insurance claims, addressing pay questions, and pension counseling'.

Because of employee concern expressed at last month's meeting, Company Policy 20.10 and the related disciplinary policy was the focus of this month's meeting. Dan Lawrence, manager, cost accounting, and Mike Hulser, manager, accounting operations, were present to provide explanations and answers to questions you may have raised with your supervisor.

Meetings will be held monthly, so if there's a question or concern of importance to you, discuss it with your foreman or supervisor so it can be addressed. Shirley is often heard to say, 'if we don't know about it . . .'. The sounding board is one more way to let her know about it.

In honor of Fire Prevention Week  
Westcoast Firefighters Competition  
Association Presents  
Competition 1985  
Saturday, October 12  
9 a.m. - Sunshine Speedway  
Free admission and all profits go to  
the All Children's Hospital

## QUALITY continued from page one

magnetics, and resin casting were operations included in this survey.

The second area of audit covered the calibration, identification, and labeling practices used by the Standards and Calibration labs which were also considered **EXCELLENT**. Areas such as the standards lab, gage lab, and the calibration and maintenance lab were reviewed. Also, included in this review were the instrumentation lab, machine shop inspection, resonator assembly area and the ceramics lab.

The survey included observation, examination, and review of measurement equipment, instruments and tools to assure their adequacy and conformance to specifications for identification, labeling, and calibration control.

Another **EXCELLENT** rating was racked up by GEND's processes and controls associated with cap assemblies and subassemblies. Quality history for these assemblies was 100 percent acceptance for completed MC3321 and MC3322 lots. Design and process information control; production procedures and equipment inspection procedures and equipment; material control; manufacturing and inspection were audit items included in this QAS 3.0.

Commenting about the excellent rating received in area 300 (formerly building 300), Jan Eiserman, foreman, final test and product certification, said, 'Obviously, we feel very satisfied with that rating. Our entire unit works very diligently to perform our various responsibilities in support of the plant's quality goals.'

## People on the Move

### New hires to NDD:

Spencer Mckay  
Maint./Cleaner  
Brian Canavan  
Maint./Cleaner  
Bob Hill  
Organization & Staffing Manager  
Alan Morella  
Adv. Develop. Engr.  
Larry Langebrake  
Adv. Prod. Eval. Engr.  
Diane Dobberke  
Stenographer  
Patricia Carothers  
Secretary  
Patricia Fung  
Programmer Analyst

### NDDers accepting new positions:

Joseph Wiggins  
Maint./Crafts (Elect.)  
Jim Kajder  
Spec., Eng. Sys. Applications  
Brenda Moran  
Assembler/Operator  
Paul Weikel  
Mach. Tool Operator  
Joseph Rose  
Sr. Security Inspector  
Paul Weikel  
Machine Tool Operator  
Bill Packer  
Manager-Tube Manufacturing  
Bob Anderson  
Manager - Spec. Components Mfg.

## Table of benefits show values of S&SP insurance option

October is a one-time open-enrollment month to get coverage under the improved Savings and Security Program's Life Insurance Plan. Even if you've been denied coverage in the past.

### How has Savings & Security Program Life Insurance been improved?

The insurance provides long-term monthly benefits to beneficiaries of employees, depending on the employee's age at death. In one improvement, the number of years that benefits are paid to beneficiaries of employees in most age groups is increased.

A second improvement makes it possible to buy half of the coverage of regular S&SP life insurance by investing just half of the 1 percent of earnings required for regular coverage. This improvement is especially valuable to those who do not need the full coverage that 1 percent of earnings will buy.

It should be remembered, however, that the minimum level of participation in S&SP is still 1 percent of earnings. As a result, anyone electing the 1/2 percent option for insurance coverage must invest at least 1/2 percent in another of the investment choices -- U.S. Savings Bonds, GE stock, S&S Mutual Fund, or HP Fund.

GE makes a 50 percent matching payment for any eligible investment in S&SP. That includes insurance coverage. If you choose either the 1 percent or 1/2 percent insurance option, GE's 50 percent matching payment -- placed in the S&SP investment you choose -- makes the net cost of the insurance 50 percent less than it appears.

Below is a table showing the longer benefit periods that go into effect October 1, 1985, and the amount of insurance that can be purchased under both the 1 percent and 1/2 percent options:

Employee's Age at Death	Percent of Annual Earnings in Benefits		Period for Which Benefits Paid	
	Contribution of 1% of Pay	Contribution of 1/2% of Pay	Previous	New
Under 30	60%	30%	40 years	40 years
30 - 40	60%	30%	30 years	30 years
35 - 39	55%	27.5%	18 years	25 years
40 - 44	45%	22.5%	13 years	20 years
45 - 49	35%	17.5%	8 years	15 years
50 - 54	30%	15%	5 years	8 years
55 - 59	30%	15%	3 years	4 years
60 or over	30%	15%	2 years	2 years

## Education is the key to fire prevention

Our attitudes and methods of dealing with fire prevention and protection have changed significantly since 1793 when Ben Franklin headed up the first volunteer fire brigade in Philadelphia using leather buckets. This change has taken place with good reason because fire is definitely a national problem of large proportions.

Approximately 2,700,000 fires, 8,100 deaths and 32,000 civilian injuries were reported to the nation's fire departments in the last year. And, more than \$5 billion dollars worth of property was lost as a result of fire.

To aid in the education of the public, one week in October is designated as Fire Prevention Week to mark the anniversary of the Great Chicago Fire which initiated a national interest in fire protection.

Here at NDD, fire prevention means a lot to Les Bower, specialist - fire protection. One of the activities Les undertakes regularly is the education of NDD employees in the use of fire extinguishers as indicated on the front page as well as fire prevention training, firefighting for the plant fire brigade members, and orientations on fire safety for new employees and supervisors. And, listening to Les talk about fire protection and prevention is quite impressive. He rattles off statistics and fields questions on this subject with great ease and enthusiasm. It's obvious he's very serious about this business of fire prevention.

Les feels, 'Prevention is always best. After all, protection system take over only after fire prevention breaks down. It's always good to have fire protection systems in stand by modes, just in case.' Les believes in keeping 'stand by modes' in operation at home as well as at work. For instance, Les mentioned that since smoke detectors have been found to decrease residential life loss by more than 50 percent, he has three of them and checks them regularly.

At the Pinellas Plant, even though we have excellent Fire Protection systems, such as the sprinkler system which is checked weekly, no building is absolutely fire proof. You can help by knowing such things as the location of the nearest fire extinguisher and how to use it. Today, we have over 600 extinguishers throughout the plant, 200 of which have been replaced by the new Halon type and according to Les, more will be added in the future.

Don Magness, senior specialist - fire protection, comments on employees' need to get involved with fire prevention, 'When you consider that the statistics say 30 percent of all

businesses never reopen after a major fire, it makes good sense to believe in fire prevention because being fire conscious protects all our paychecks.'

One activity you can do toward the aim of fire prevention is to report anything that appears to be a fire hazard to your supervisor and your safety monitor.

### Safety monitors The eyes and ears of the safety office

Speaking of safety monitors, Paul Larmon, specialist, health and safety education, mentions that the safety monitor program has come a long way in the last couple of years. The safety monitors take their tasks seriously and their contributions are invaluable to the overall objective of reducing accidents.

In fact, Paul praises safety monitors, 'Safety monitors are recognized as a member of the overall safety team. I have recently received many very favorable comments. For example, the suggestions and diligence of our plant's safety monitors who perform area safety audits has resulted in over 100 ideas for safety area improvement. They all deserve a pat on the back for a job well done.'

## Bright ideas add up to suggestion award money for NDDers

*Acting on her idea concerning crystal blanks, Jean Harris, technician-tube, earned a suggestion award of \$309 which resulted in a savings of \$2060 yearly.*



*Shirley Gonzalez, assembler/chem. cleaner, and Alberta Gillett, key operator, teamed up on a suggestion concerning power supplies to earn \$311.50 each and saving the Pinellas Plant \$4448.*



## What effect will Florida's Clear Air Act have on NDD?

Questions have been raised by several employees, both smokers and non-smokers, regarding how the recently enacted Florida Clean Air Act will effect out plant.

As with all matters involving the entire plant population, consideration will be given to all points of view. Shirley Cheatham, manager, personnel relations, states that advice is being sought from our legal counsel on what, if any, changes should be made. We will, of course, comply with any regulations effecting our plant. If changes are to be made, they will be communicated to all employees.



*Agnes Rogers, documentation clerk, stands by her printer and talks about her idea to use a glossary entry on the word processor to replace multiple forms. With an annual savings of \$3783 realized, Agnes put \$530 right into her piggy bank.*



*A savings of \$5403 was realized by technician, Dave Riddle's idea for a cost reduction idea in the purchase of nickel cadmium batteries. This idea earned him \$648.*

## Casino Night - October 19

GEEAA members and guests: today is your last chance to buy tickets to an evening of fun at this year's casino night. The masquerade theme means that you and your guest may experience for one evening your life-long fantasy of being a sheik, an astronaut, a chicken, a gypsy, a goblin, or just a plain ole GE employee with a good chance of winning a prize for the best costume! Plus a \$1,000 bonus play money for wearing a costume!

Check the bulletin boards for all the details of this exciting event. Tickets are only \$4 each and may be obtained at the GEEAA ticket counter in the cafeteria.

## Interested in starting a bowling league?

Tarpon Lanes will have a free bowling party, Wednesday, October 16, at 9 p.m. to include two free games to bowl, shoes, and one drink. If you like the sound of that, contact retiree Margaret Collett in Tarpon Springs on 856-5513.

## Medical Center Reminder

Flu shots are available for employees with known cardiac and/or lung problems. Contact the Medical Center on extension 8110 for details.

## Personal Note

'I would like to thank all my G.E. friends for their thoughtfulness in my hour of sadness in the departing of my mother.'  
--Dick Phaneuf & family

## GE Men's Suncoast Bowling for week of October 1

Keith Sawayda 683-227-258, Garlan Martz 660-212-202-246, Glenn Miller 616-226, Bob Brown 604-218-208, Ron Scott 600-204-236, Bill Waters 585-212, Bill Williams 571, Bob Bittel 561-201-200, Bob Spearel 558-246, Chuck Haag 541, Carl Wing 538, Mark Vrabel 536-212, Dan Grimmins 536-211, Jim Ahern 533, Bill Thompson 532, Jim Tam 530-208, Dick Zehr 527, Art Wagner 527, Elliot Smith 523, Dave Webb 520, Gerry Peterson 517, Carl Koch 513-212, Charles Patterson 511, Ed Starling 509, Nelson Caswell 508, Bobby Brown 508, Mike Duff 507, Ray Stemarie 506, Jim Caven 502-239

## Security Note

Badge Office has a new telephone number.

In plant extension 6263  
Outside number 545-6263.

*We're involved . . .*

While some of us go home to watch TV or go to the beach on the weekend, we all know of certain employees who continue to give of themselves and their time long after they've left the plant.

If you or one of your co-workers is currently involved in a community activity such as boy or girl scouts, little league, tutoring, or maybe working with handicapped kids, we'd like to recongize those efforts.

Drop us a note with the name, extension, mail stop, and a brief sentence indicating your or your co-workers involvement to Communications Programs at M/S 005.

We look forward to highlighting NDDers who lend a helping hand to our community.

## SOMEONE'S IN THE KITCHEN AT MORRISONS

**Monday:** Vegetable soup, surf cakes & hot slaw, meatloaf & gravy, patty melt, whipped potatoes, macaroni & cheese, yellow squash, peas & carrots, rice pilaf; **Tuesday:** Cream of celery soup, chicken & dumplings, chuck wagon steak, grilled ham & cheese, whipped potatoes, macaroni & cheese, breaded okra, florentine vegetables; **Wednesday:** Chicken noodle soup, beef stew & rice, southern fried chicken, taco burger, whipped potatoes, macaroni & cheese, broccoli cuts, wax beans; **Thursday:** Minestrone soup, roast turkey & dressing, spaghetti & meatballs, meatloaf sandwich w/whipped potatoes & gravy, whipped potatoes, macaroni & cheese, green beans, cauliflower & cheese sauce; **Friday:** Corn chowder, fried fish fingers, chicken ala king w/rice, cheeseburger deluxe, french fries, macaroni & cheese, carrots, turnip greens

Breakfast Special - 1-pancake w/syrup, 2-slices bacon, coffee

**ads**

Ads to be submitted to communications programs by Monday at noon for publication that week.

### WANTED

DOLL HOUSE--For Barbie, priced reasonable, 544-6235.

PART-TIME SITTING--In my home for 16 mo. old, P.P., 541-1779.

### OTHER

GARAGE SALE--Wood Valley, near 19 & Drew, 9-4, Sat.

GARAGE SALE--10/12&13, 9-5, ceramics, car parts, etc., 14531 Apache Ave., Largo.

### FOR SALE

TORRO MOWER--Self-propelled, rear ba, 4 yrs old, \$265, 443-4066.

CAR MOTOR--200-6 cyl., gd for parts/car, \$25, 544-1193.

SOFA BED--New, lt. green/cream, \$350, 545-1647.

VARIABLE LINE VOLTAGE POWER SUPPLY--Isolated, \$90, 391-9217.

CANNING JARS--Approx. 100, some lids, \$25, 821-2787.

218B VARMIT RIFLE--Cstm, 10X, weaver, 526-9747.

DRAPES--Grn/blue, lined, & sheers, rods, \$125, 596-1630.

SOLID OAK COUCH & CHAIR--Green stripe, \$200, 545-3400.

POWER EXERCISER--New, \$75/OBO, after 5, 546-8196.

SHIH TZU PUPPIES--AKC, reg., addorable, \$250, 397-5024.

'69 CHEVY WAGON--New tires, breaks, shocks, \$400, 327-1805.

'73 FORD LTD--Good shape & runner, \$600/OBO, 531-6755.

'77 COUGAR--XR7, all options, new paint, top tires, etc., 526-9161.

'71 FORD--6 cyl., van, w/camper top, \$1495/OBO, 733-0788.

FREEZER--Whirlpool, 21 cu. ft., upright, perfect, \$200, 391-1506.

BOAT TRAILER--For 15 to 18 ft. boat, \$75/OBO, 535-4926.

'80 HONDA--750 ft, super sport, 2 helmets, garage kept, \$1600, 541-2456.

BIKE--Trek 520, 22 1/2 in. frame, excellent, \$250/OBO, 392-3247.

3 REFRIGERATORS, 2 FREEZERS--Old furniture, cheap, 581-2638.

14 FT. HOBIE CAT & EXTRAS--With trailer, 725-5005.

'76 GRAND PRIX--Orig. owner, extra clean, \$2150/OBO, 581-6746.

'68 FORD LTDD--PS, PB, A/C, 35K miles, ex. cond., \$800/OBO, 546-4453.

BAHAMA CRUISE--For two, air, meals, & cruise, incl. \$500, 867-4108.

SATELLITE DISH RECEIVER--Drive, new and used, 526-9161.

SPACEMAKER HOTPOINT/GE MICROWAVE--Never used, \$375, 596-2277.

'77 SUBARU--W/strong 1980 engine, \$995/OBO, 586-2022.

DBL BED--Box springs, hd board, frame, matt., \$150, 522-3335.

BOY'S 20 IN. BIKE--Needs tubes, \$15, 447-4765.

FOUR NEW TIRES ON MAG WHEELS--P21560R13, \$200 firm, 527-6187.

BIKE--10 speed, AMF, 26 inch, \$35, 733-0824.

SAILBOAT--82, overnighter, trail, access, \$3200/trade, 544-5698.

'73 VW--Many new parts, Alpine stereo, \$1850/OBO, call after 6 p.m., 821-2584.

BIKE--10 spd, \$50; BUICK--81 Skylark, etc. cond., 3700 mi., \$4500, 391-1054.

TOWNHSE--2 bd, 2 story, 5 mins. to GE, \$3000 dn, will fin., 530-1821.

RUGGER/10 22 SEMI AUTO RIFLE--Extras, \$150/OBO, 345-3111.

KEROSENE HEATER--Never used, \$50, 521-1565.